

MIVA MERCHANT
FIVE
STOREFRONT DEVELOPMENT AND
MANAGEMENT SOFTWARE



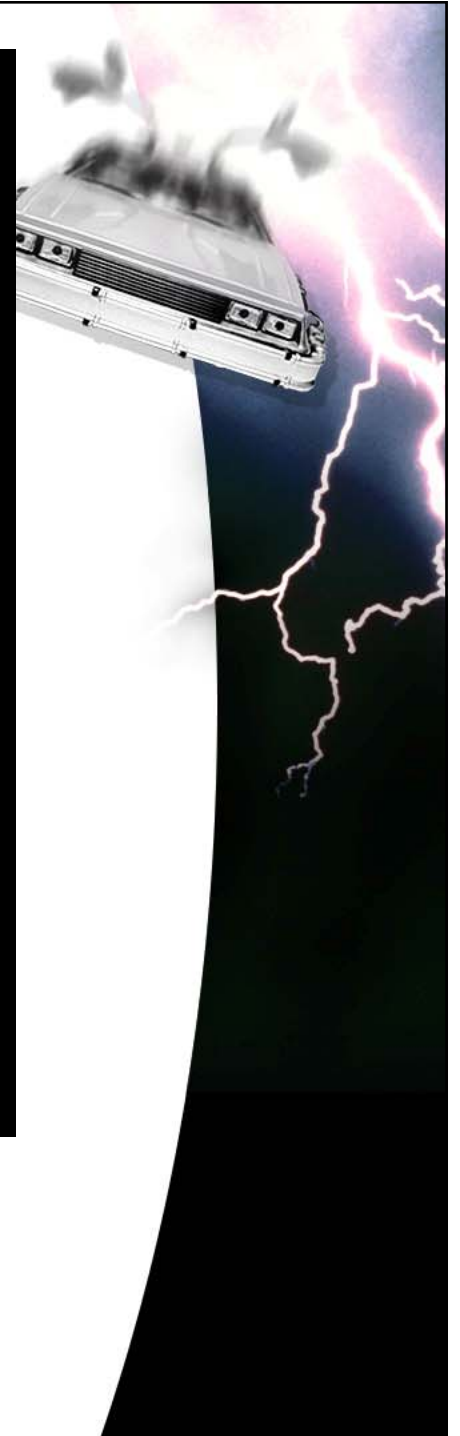
Common problems upgrading to Miva Merchant v5



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Agenda

- Install Miva Merchant 5
- Common Problems Upgrading to 5
- Questions and Answers



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Prep Provide.xml

- Make sure <Manager> is an admin user
- Update <UserInterface> to mmui if old store used OpenUI
- Update <FirstOrderNumber> to a desired starting order number.
- Update <LicenseNumber> if upgrading an additional store



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```
<Store_Create>
  <Code>JTS</Code>
  <Name>Jim's Test Store</Name>
  <Manager>jim</Manager>
  <LicenseNumber>msto-12345678910</LicenseNumber>
  <Owner>Miva Test</Owner>
  <Email>support@mivamerchant.com</Email>
  <Company>Miva Merchant</Company>
  <Address>5060 Shoreham Pl</Address>
  <City>San Diego</City>
  <State>CA</State>
  <Zip>92122</Zip>
  <Country>US</Country>
  <Phone>858-490-2570</Phone>
  <Fax></Fax>
  <WeightUnits>pounds</WeightUnits>
  <BasketTimeout>5</BasketTimeout>
  <PriceGroupOverlap>HIGHEST</PriceGroupOverlap>
  <FirstOrderNumber>1000</FirstOrderNumber>
  <SalesTaxModule>statetax</SalesTaxModule>
  <CurrencyModule>usmoney</CurrencyModule>
  <RequireShipping>No</RequireShipping>
  <RequireTax>No</RequireTax>
  <RequireShippingForFreeOrders>No</RequireShippingForFreeOrders>
  <UserInterface>mmui</UserInterface>
</Store_Create>
```

Uncheck

Use Strict Validation for Codes

- This will prevent the provide.xml from halting due to the store rejecting a code when creating a product, category, affiliate, etc



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Domain Settings

[Information](#)

[Registration](#)

Site Configuration

[Timeouts](#)

[Upload Settings](#)

[Upgrade Settings](#)

[Display](#)

[Colors](#)

[Fonts](#)

[Images](#)

Non-secure URL to MIVA Merchant:

Secure URL to MIVA Merchant:

Secure URL to Administration:

Root Directory for Graphics:

Base URL for Graphics:

Secure Base URL for Graphics:

Root Directory for Modules:

Secure Root Directory for Modules:

Mail Server:

Add Angle Brackets to Email Addresses

Mail Method:

Use Strict Validation for Codes

How do I know if something went wrong?

1. Did the store get created?
 - Expand (+)Stores
2. Shipping & Payment Configured?
 - Modules are the last items to get configured which include the shipping and payment modules in Shipping/Payment Configuration
3. READ THE LOG!
 - Provide.log located in /mivadata
 - The log will give you the line number the provide.xml failed at. Open provide.xml and goto the line number. (text editor requires 'goto line' function)



If at first you don't succeed...

- Delete Store
 - Pack (+)Utilities -> Data
 - Edit provide.xml if necessary
 - (optional) Edit /Merchant5/domainkeys.dbf (mivasql) or the domainkeys table (MySQL) and change the Stores record MaxValue field to 0 if this is the first store, 1 if this is the second store, etc.
 - This will allow the store to keep the store directory s0X. X=number of stores in admin.
- *** This should only be done if you're familiar with editing your database records***



Installing Miva Merchant 5



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You will need:

- FTP access to your server to complete the installation.
- Miva Merchant Domain License

**** If you don't know what your FTP access is, contact your host ****



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-If this is a fresh install, you can now log into your Miva Merchant admin and start building your store.

-If this is an Upgrade from Miva Merchant 4.x, you can now start the provisioning process.

(If you have any questions, don't hesitate to contact Miva Merchant Support.



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Once logged into FTP:

4. Browse to your site's Web directory.

5. Take the mm5 folder on your local computer and place it in your site's Web directory.

6. Once completed, you can disconnect from FTP.



7. Open up a web browser and go to:

www.YOURDOMAIN.com/mm5/setup.mvc

(This may be different depending on what you called your folder once you unpacked it and where your host has Miva Merchant installed.)

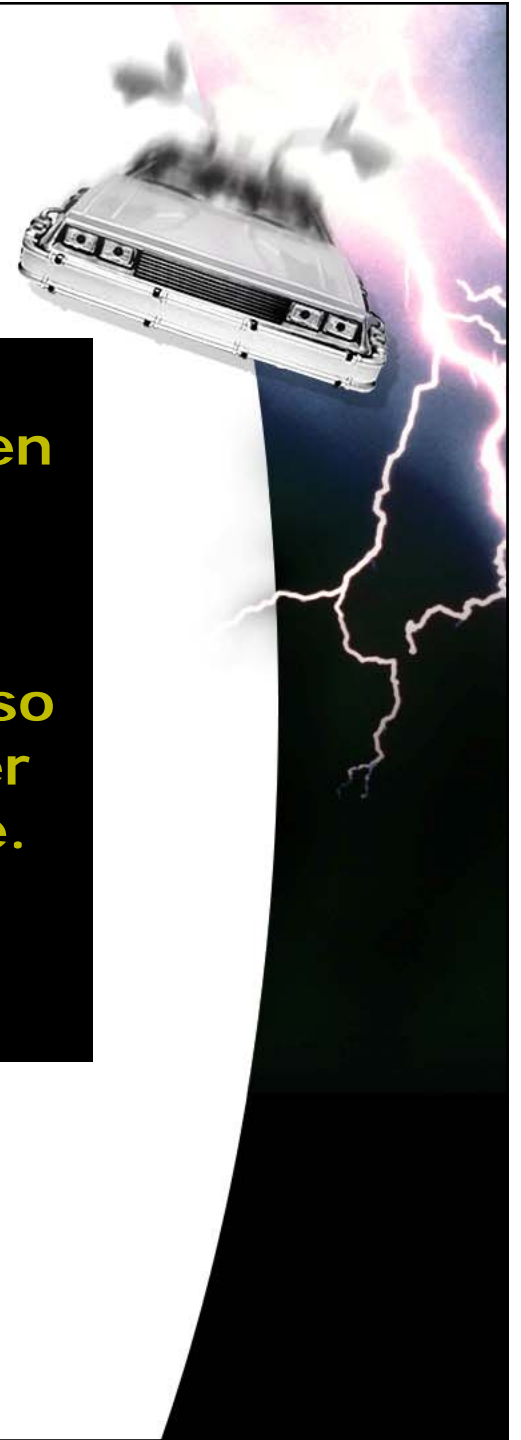
8. Follow the on-screen directions to complete the setup.

You have now successfully installed Miva Merchant 5.X!!



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- 1. Download the latest Merchant 5.X distribution using the info provided when you purchased it.**
- 2. Unpack the Merchant 5.X files. You probably want to specify your Desktop so you can find them easier. An mm5 folder will be created from the distribution file.**
- 3. Once it has been completed, you will need to login to your server via FTP.**



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Miva Mia Installation Demo



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Merchant 5 Installation Demo



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Q & A



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